

How to Solve Unstable Connection / Disconnection Issue/ Lag in Connection/ Frequent Disconnections?

Users who are frequently faced with problems including unstable connection/ disconnection issue/ lag in connection/ frequent disconnections etc. can get rid of all these issues and enjoy a seamless connection by following the steps mentioned on this page. We have summarized all the possible reasons and highlighted the solution for each of them so you can be on your way.

Recommendations on Windows

Try Connecting with Recommended Server:

The recommended server will automatically connect you to a country/ server proposed by our smart algorithm (based on geographical distance). Read more about how PureVPN smart algorithms work. Follow the instruction by clicking this?[link](#)

Alternatively, you can also click on this ?[link](#) to be automatically connected with the recommended server location. Pretty neat, huh? ?.

Switch between the Servers

Sometime switching between the server resolves the issue. Follow the instruction by clicking this?[link](#)

Switch Protocol

If you are experiencing disconnection issues, then change over between the protocols, i.e. Wireguard. Mostly, disconnection issues are broken up by switching the protocols. Follow the instruction by clicking this?[link](#)

Recommendations on Mac

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Recommendations on Android

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Recommendations on iOS

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