

VPS

We have listed some common problems and solutions to those problems that are associated with VPN on VPS.

Losing connection

If you have problems in connecting to your VPS using VPN, then it means that your IP change is not being accepted by your VPS, so it is restricting your connection. You can solve this issue by setting up a dynamic DNS host and connecting to the static dynamic DNS hostname instead of changing your IP.

Steps to follow:

- Register a [Dynamic DNS](http://www.no-ip.org) host at <http://www.no-ip.org>
- Download and install the No-IP client for your operating system and configure it for DNS host
- The DynDNS-client will refresh your hostname automatically with your current IP.
- When you are connecting to your VPS, you need to connect with its hostname rather than its IP.

Insufficient privileges

If you are having any problems regarding installation of PureVPN from your VPS, then you need to make sure that you have the administrator privileges and installing unsigned drivers is also allowed.

Besides using our client software, you can also try manual configuration.

Settings on the host machine

In order to have a properly working VPN connection on virtual machines, you need to ascertain some settings that are required on the host machine.

If you are having any connection issues that are not being fixed or cannot be fixed, then contact your server host's support if all the settings for using a VPN can be made.