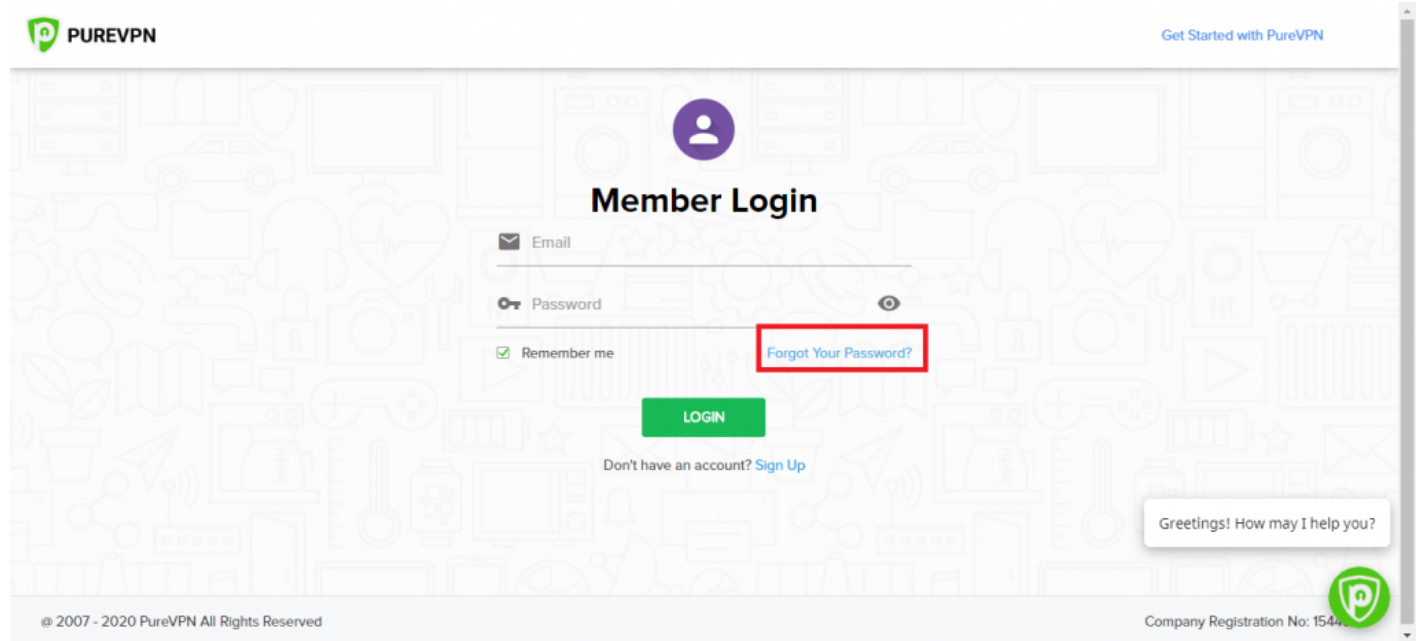


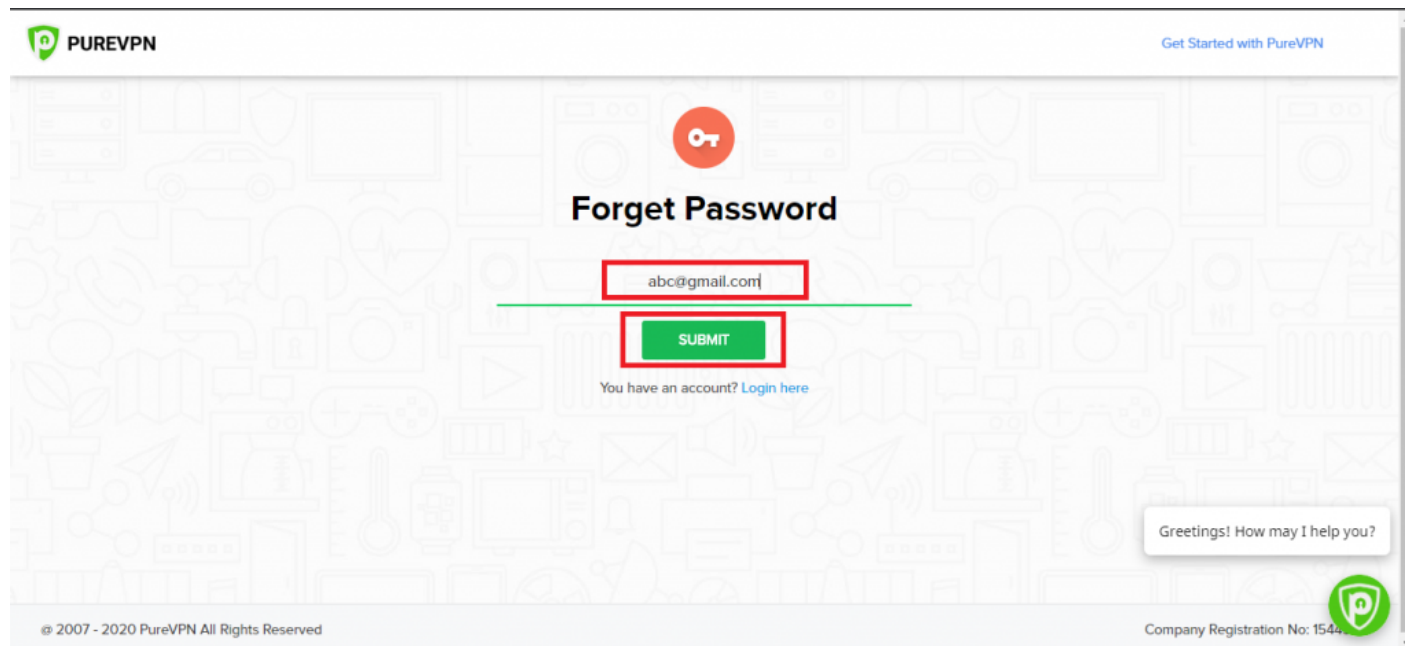
Forgot Password of Member's Area

Don't worry if you forgot your member's area password because you can easily reset it by following these simple steps:

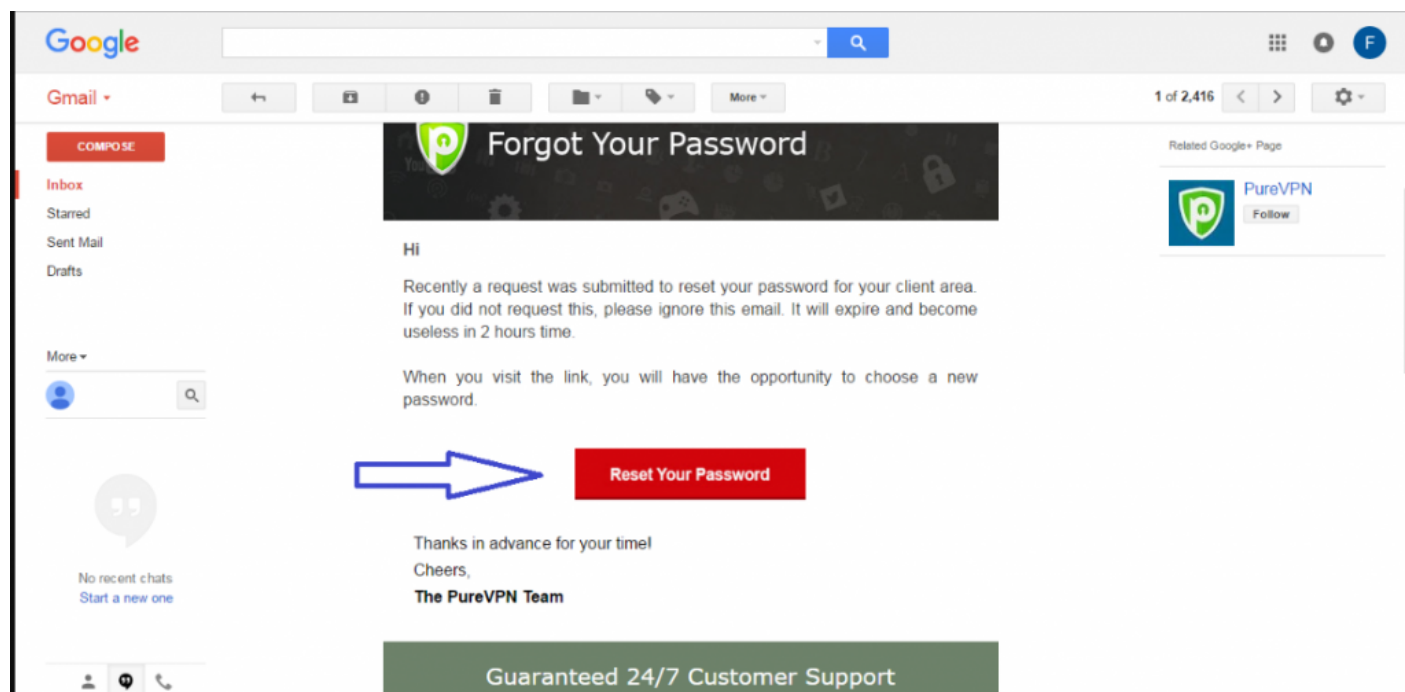
1- Go to the [Member's Area](#) on the website and click on '**Forgot Your Password**'



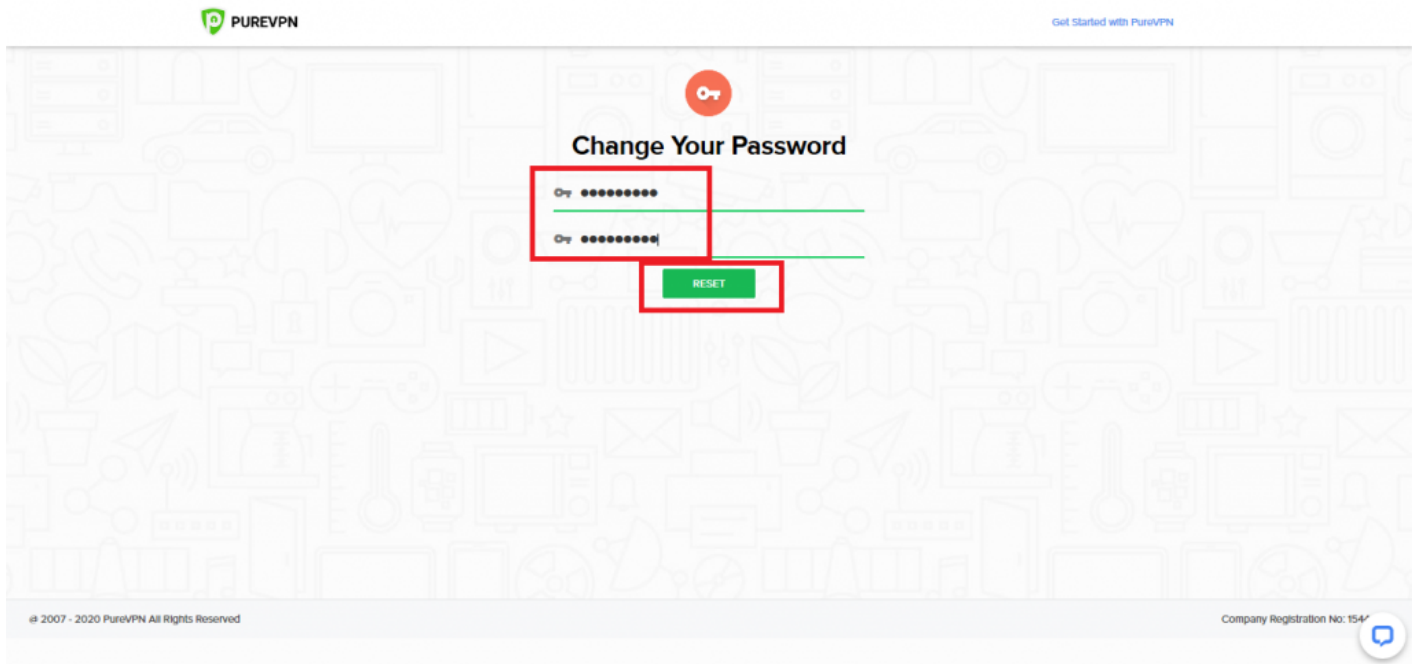
2- Enter your email address that you have registered with PureVPN



3- Open your email account, find the email for resetting your password and click on '**Reset Your Password**'



4- Type your new password and select '**RESET**'



Now your password has successfully been updated and you can access your member's area using the new password.

Please use the **comment box** for your suggestions & feedback. For additional help, please submit [support ticket](#) with errors and screen shots (if possible) or contact our 24/7 live chat.