

## Error code: 711

Error Code 711 is caused because the Remote Access Service Connection Manager cannot be loaded.

Since incoming connections depend on routing and the remote access service, users will not be able to move forward. However, additional information regarding the problem can be extracted from within the system event log.

**Causes:** Error Code 711 occurs if any of the following services are disabled:

- Telephony
- Remote Access Connection Manager
- Remote Access Auto Connection Manager

**Solutions:** Error Code 711 can be resolved by enabling these services:

1. Click **Start**, right-click **My Computer**, and then click **Manage**.
2. Double-click **Services and Applications**, and then double-click **Services**.
3. Right-click **Telephony**, and then click **Properties**.
4. On the **General tab**, click **Manual** next to **Startup type**.
5. On the **General tab**, click **Start** under **Service status**, and then click **OK**.
6. Repeat steps 3 – 5 for the Remote Access Connection Manager Service and for the Remote Access Auto Connection Manager Service.

If you are facing another error entirely, you can view the complete error list [here](#).

For suggestions and feedback, or for additional assistance, feel free to comment below. You can also contact our Live Support or submit a [support ticket](#) with screenshots for the error or problem you are facing to have it rectified.