

VPN Error 624. Cannot Write the Phone Book File.

Simple solution:

Go on → <http://support.microsoft.com/kb/812442>

To resolve this issue, first locate the Rasphone.pbk file and make sure that the read-only file property in the Properties dialog box is not selected. If it is not selected, the file may be damaged and you must rename the Pbk folder to Pbk.old.

The Pbk folder is located in the “C:\Documents and Settings\All Users\Application Data\Microsoft\Network\Connections” folder. If you cannot see the Pbk folder, make sure that you can see hidden files and folders.

To do so, follow these steps:

1. Click **Start** , click **My Computer**, and then click **Folder Options** on the Tools menu.
2. Click the **View tab**.
3. Click **Show hidden files and folders**, and then click **OK**.

Please use the **comment box** for your suggestions & feedback. For additional help, please submit [support ticket](#) with errors and screen shots (if possible) or contact our 24/7 live chat.