

I am Connected to VPN But My IP Address Still Shows as Real IP (IP of My Local ISP)

This issue is reported mostly by **MAC** users. If you are having this issue, please disconnect VPN.

- Go to “**System Preferences**”

- Click on “**Network**”

- Click on “**PureVPN Auto**” then click on “**Advanced...**” button

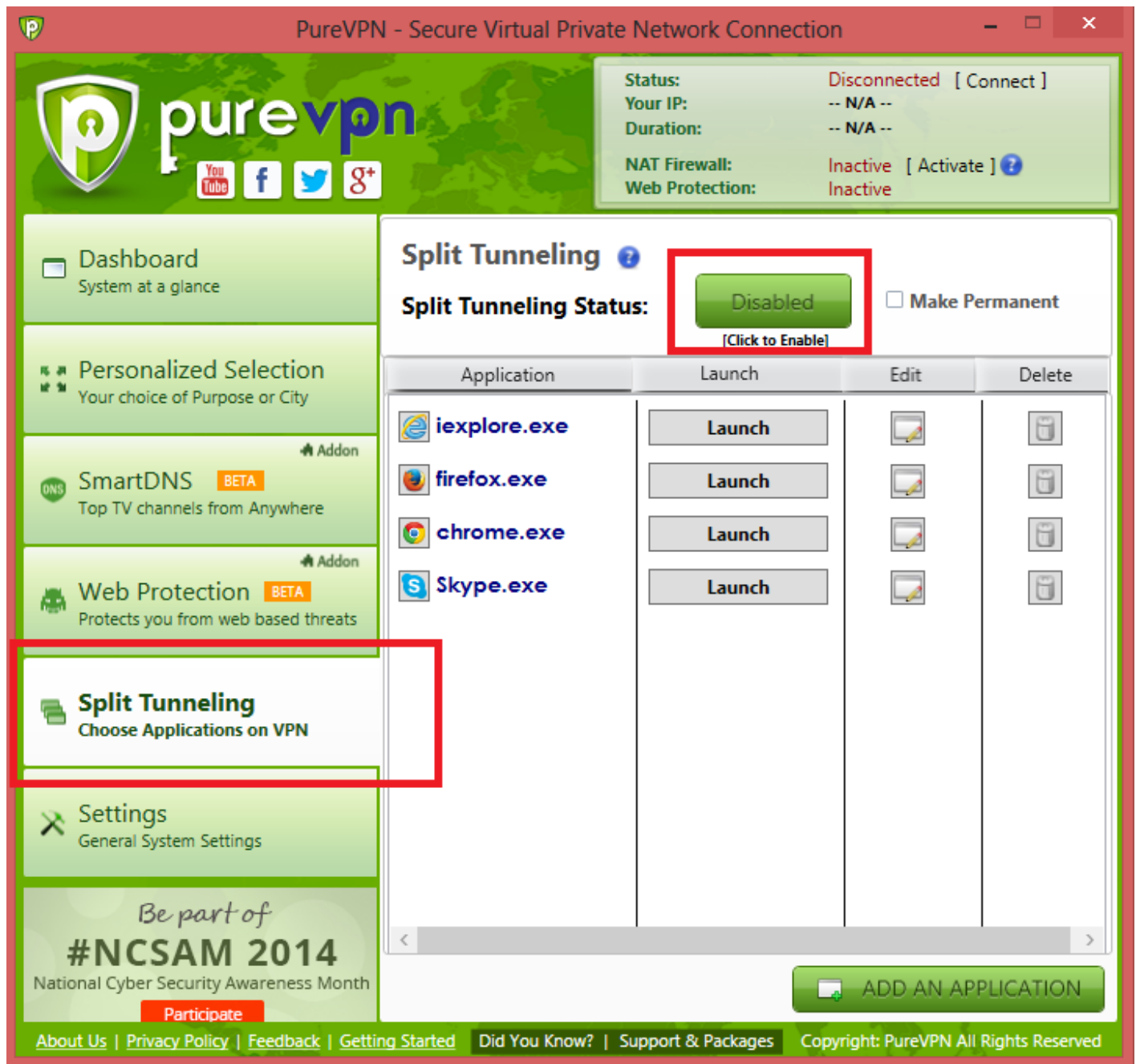
- Tick mark the “**Send all traffic over VPN**” option, Hit OK and apply. Then connect again and you will see IP has changed.

PureVPN Support

Solution of Your Problems

<https://support.purevpn.com>

If you are using PureVPN Client on **Windows** then disconnect VPN, click “**Split Tunneling**” tab and make sure that it is **disabled**.



PureVPN - Secure Virtual Private Network Connection

Status: **Disconnected** [Connect]
Your IP: -- N/A --
Duration: -- N/A --
NAT Firewall: **Inactive** [Activate] ?
Web Protection: **Inactive**

Split Tunneling ?

Split Tunneling Status: **Disabled** [Click to Enable] Make Permanent

Application	Launch	Edit	Delete
iexplore.exe	Launch		
firefox.exe	Launch		
chrome.exe	Launch		
Skype.exe	Launch		

Split Tunneling
Choose Applications on VPN

ADD AN APPLICATION

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You can also check your IP from the famous IP detection websites like:

- www.ip2location.com
- www.iplocation.net
- www.whatsmyip.org/ip-geo-location/
- whatsmyipaddress.com/ip-lookup

PureVPN Support

Solution of Your Problems

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Please use the **comment box** for your suggestions & feedback. For additional help, please **submit** [support ticket](#) with errors and screen shots (if possible) or contact our 24/7 live chat.