

Error code: 628

Error code 628 occurs when a port is disconnected or when a connection is terminated by a remote computer before it could be completed.

Causes: Error Code 628 is caused by a blocked port or interference in the phone line.

Error Code 628 can be resolved by:

- Making sure you have good phone line.
- Upgrading the modem/router firmware.
- Ensuring you log in using the correct username or password.
- Reinstalling the modem.
- Re-enabling RAS.
- Checking the router/firewall settings.
- Ensuring the router is VPN pass through or GRE is enabled.

If you are facing another error entirely, you can view the complete error list [here](#).

For suggestions and feedback, or for additional assistance, feel free to comment below. You can also contact our Live Support or submit a [support ticket](#) with screenshots for the error or problem you are facing.