

## Error Code: 0x80092013

**Error Description:** 0x80092013: The revocation function was unable to check revocation because the revocation server was offline.

**Possible Cause:** This issue may occur if the client computer fails the certificate revocation check for the SSL certificate that the client computer obtained from the VPN server.

**Possible Solution:**

Advanced Computer User Solution (manual update):

- 1) Start your computer and log on as an administrator.
- 2) Click the Start button then select All Programs, Accessories, System Tools, and then click System Restore.
- 3) In the new window, select “Restore my computer to an earlier time” option and then click Next.
- 4) Select the most recent system restore point from the “On this list, click a restore point” list, and then click Next.
- 5) Click Next on the confirmation window.
- 6) Restarts the computer when the restoration is finished.

[View complete Common VPN Error List.](#)

Please use the **comment box** for your suggestions & feedback. For additional help, please submit [support ticket](#) with errors and screen shots (if possible) or contact our 24/7 live chat.