

Error 5016 Android TV

Reason:

The possible cause of this error is VPN profile malfunction. It is a system generated error that can restrict the access for VPN to write in the config file, hence doesn't allow you to make a successful connection

Recommended Solution:

Worry not, you can resolve this error by following the given steps:

- Force kill PureVPN application in your Android
- Restart the application
- Click on Connect to make a new connection to your desired location
- If the issue persists after force kills then clear the data from app info and try again.
- You can clear the data by going to Settings> Apps > Manage Apps > Storage > Clear app data

If you have followed the above solutions but if you are still unable to connect then contact our Support team immediately by joining us on Chat or by emailing us at help@purevpn.com and our team will get in touch with you right away.